

## Returns & Refunds Policy

LaSculpté is committed to providing quality products to our customers. If for any reason you are not completely satisfied with any product, please return it to us in its original condition (unworn, tags attached with your proof of purchase) within 14 days of receiving your order. A complete return and exchange form must be attached.

We will either replace it or refund your purchase price using the original payment method (shipping charges are not refundable).

If you can't provide proof of purchase, we'll offer you an exchange coupon to the value of the current price of that product.

We do not offer refunds on sale items, however we are happy to exchange the size if required. All garments are subject to inspection.

### **Underwear and Swimwear cannot be returned.**

In the event that your product is lost in transit, LaSculpté will not be held liable and therefore recommends that you send all returns via Registered Post.

### **FAULTY GARMENTS**

If you believe that you have received a faulty item, please contact our customer service team at [info@lasculpte.com](mailto:info@lasculpte.com) to arrange return for assessment. LaSculpté will happily provide means of return postage for any faulty items. Items that are considered faulty are those received in a damaged condition. Personal wear and tear to a product is not a sign that the item has a manufacturing fault. LaSculpté reserves the right to determine whether a product is faulty and conduct a production and quality check.

Address for returning goods: LaSculpté  
PO Box 347  
St Leonards NSW 1590

Please allow 7-10 working days from receiving your complete return claim to credit your charge card or handle your exchange.

## EXCHANGE & RETURN FORM

Thank you for shopping at lasculpte.com.au. If you are not 100% happy with your purchase return it for an exchange/refund this form providing you are within 14 days of receipt.

### PLEASE ENSURE:

- The invoice and this form is included.
- Garments are in original, unwashed and unworn with no makeup stains and tags attached.
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Goods must be returned within 14 days of receiving your order. Return shipping costs will not be compensated except when a product is faulty. For any further queries, please contact LaSculpté customer service team [info@lasculpte.com](mailto:info@lasculpte.com).

### CUSTOMER DETAILS

Order Number:	Date:
Name:	
Address:	
City:	Postcode:
Email:	Phone:

### ITEMS FOR EXCHANGE/REFUND

QTY	STYLE NO.	DESCRIPTION	SIZE	EXCHANGE/RE FUND

### REASONS FOR RETURN (PLEASE TICK ONE):

- Too small   
  Too big   
  Wrong garment sent   
  Change of mind/didn't suit  
 Faulty item, please describe: \_\_\_\_\_

NB: LaSculpté does not take any responsibility for returns lost in transit.

OUR FULL RETURNS POLICY CAN BE VIEWED BY:

[www.lasculpte.com.au](http://www.lasculpte.com.au)